

Book Return Procedure

- Receipt must be present for returns.
- Student ID or Picture ID is required for returns.
- Refund schedule for books purchased prior to and during the first week of school:
 - For 100% refund, return before or during the first week of the semester.
 - For 50% refund on eligible materials, return during the second or third week of the semester.
 - No refund after the third week of the semester.
- Refund schedule for eligible books purchased after the first week of school:
 - For 100% refund, return within 2-days of purchase.
 - For 50% refund, return prior to the end of the third week of the semester.
- Refund schedule for books purchased for late start classes:
 - For 100% refund, return within the second day of the late start class.
- Eligible materials criteria:
 - Any books the bookstore highly anticipates using again.
 - New books must be in new condition and meet publisher requirements.
 - Used books must be in sellable or returnable condition.
- Opened shrink-wrapped materials are not returnable.
- Custom-made binders and books are not returnable after purchase.